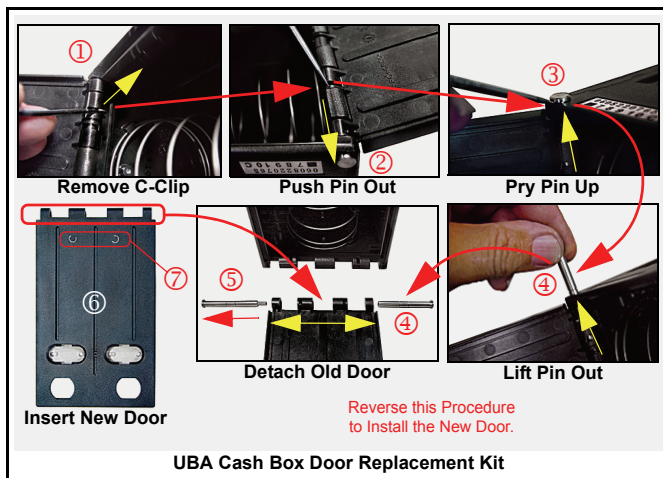


[www.jcmglobal.com](http://www.jcmglobal.com)

## Latest JCM Software Listing

The JCM Global Website provides the tools required to service all of our products. This includes a Software information database containing DIP Switch information, Customer Notifications, Product Manuals, Diagnostic Applications and more.

### Parts are Parts



**Part No.** 701-000211R

**Description:** UBA Cash Box Door Replacement Kit

**Usage:** JCM offers a Kit to replace broken Cash Box Doors on a 500 Note Cash Box. The Kit consists of the replacement Door and the two (2) C-clips that become damaged when removed from the broken Unit. To replace the Door, open the Unit and remove the two C-clips that hold the Hinge Pins in position ①. Start Pin removal by using the C-clip groove to expose the Pin's Head ②. Now, pry the Pin out ③ enough to grasp with your Fingers. Grasp the Pin and slide it out of the Cash Box Hinge ④. Repeat process and remove the other Pin ⑤. To re-assemble, insert the new Door ⑥ and slide both Pins completely in position; then lock the Pins in position using the two (2) new C-clips provided in the Kit ⑦.

UNIT	Country	ID	Version*	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V1.92-20	FC37	
UBA-10/11-SS	USA	ID-024	V1.77-17	719A	
UBA-14/24-SS/SU	USA	ID-003	V-1.71-16		7B3F
UBA-14/24-SS/SU	USA	ID-0G8	V-1.76-63		487D
UBA-14-SS & UBA-24-SS/SU	USA	ID-024	V1.92-27		EA7A
UBA-14-SS & UBA-24-SS/SU	USA	ID-028	V1.76-13		650A
UBA-25-SS/SU	USA	ID-024	V2.05-28	2375	
UBA-25-SS/SU	USA	ID-028	V1.77-14	2375	
WBA-12/13-SS	USA	ID-003	V-3.76-32i*	CA99	
WBA-12/13-SS	USA	ID-044C	V-3.75-05i*	FE10	
WBA-12/13-SS	USA	ID-044	V-3.75-05i*	D716	
WBA-12/13-SS	USA	ID-024	V-3.76-34	D50B	
UBA-10/11-SS	EUR	ID-003	V-205-20	403F	790E
UBA-10/11-SS	SWE	ID-003	V-205-20	A3E5	95B2
UBA-10/11-SS	ZAF	ID-024	V-205-20	E57F	2F46
UBA-10/11/12-SS	BWA	ID-003	V-196-20	D605	3342
UBA-10/11/12-SS	BGR	ID-003	V-205-20	DA20	21D1
UBA-10/11/12-SS	EST	ID-003	V-205-20	97B4	52BF
UBA-10/11/12-SS	NAM	ID-003	V-205-20	D12C	A4C1
UBA-10/11/12-SS	TUR	ID-003	V-198-20	D722	584A
UBA-10/11/12-SS	DNK	ID-003	V-196-20	AC20	37B5
UBA-10/11/12-SS	DNK+EUR	ID-003E	V-196-20	13BD	D73A
UBA-10/11/12-SS	BIH	ID-003	V-205-20	88F1	D73A
UBA-14-SS & UBA-24-SS/SU	EUR	ID-003	V-195-20	DBC7	2BB1
UBA-14-SS & UBA-24-SS/SU	ZAF	ID-003	V-205-20	C3AC	0653
UBA-14-SS & UBA-24-SS/SU	GBP+SCO	ID-003	V-205-20	DBC7	8FE5

\* an "i" suffix indicates Intelligent Cash Box option.

The list of JCM Banknote Validator Software provided herein notifies Customers of the latest Software Versions developed. However, the listing does not identify Versions approved by Gaming Jurisdictional Authorities for actual use. Customers should always consult the JCM's Parts Sales Departments concerning approved Versions for use in their specific jurisdictions intended for operation.

### Save Time and Labor with JCM's Intelligent Cash Box System

The ICB<sup>®</sup> (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a Cash Box and its contents through the entire cash process. The ICB system eliminates the need for dedicating Cash Boxes to specific machines, or putting barcode identification labels on the Cash Boxes. The Cash Boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.





# FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule visit:

<http://www.jcmglobal.com>

Technical Bulletin 201006 June 2010

## Technical Tips

**Question:** How can I create In-House Training to support my JCM Product line?

**Answer:** JCM offers Product Training Classes for all of our Validator equipment. If your Facility desires to conduct its own In-House Training, JCM offers its Training Guides ① used in its JCM Classes for download so that each Customer can create their own In-House Training Classes using the same guidelines offered at a JCM Training Facility.

To download the Training Guide material, visit the JCM Website at:

<http://www.jcmglobal.com/en/support/training/courses.aspx>.

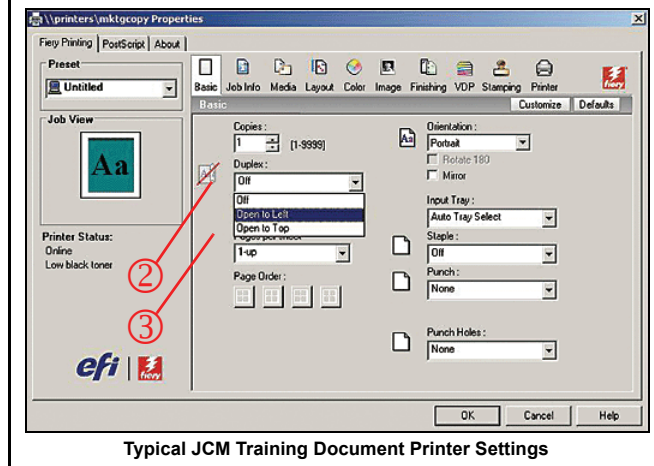
The Guides are available in printable PDF Format and as Adobe Flash, Page-Flip versions. These Guides will take the student step-by-step through Diagnostic Procedures, Software Downloading and various Fault Recognition processes.



**NOTE:** To print a downloaded Guide, it is best to have dual-sided printing capability on your Printer. Be sure to set the Printer's Duplex Function ② to "Open to Left" ③ or set it to use the "short side" of the paper to print.

Pub. Date	Course Title	Rev	Type	File Size
04/30/2006	A-66 Training Overview Booklet	Rev A	.PDF	2.45 MB
08/10/2010	ACC_Load_Installation_Guide	Rev A	.PDF	1.77 MB
04/30/2006	DBV-200 Training Overview Booklet	Rev A	.PDF	654 KB
04/30/2007	DBV-30X Training Overview Booklet	Rev A	.PDF	1.77 MB
08/30/2009	ICB Training Overview Booklet	Rev 1	.PDF	589 KB
10/23/2009	ICB Training Overview Standard	Rev 1	.SWF	707 KB
08/30/2009	MDM Training Overview Booklet	Rev 1	.PDF	323 KB
10/23/2009	MDM Training Overview Standard	Rev A	.SWF	681 KB
04/30/2006	RC-10 Training Overview Booklet	Rev A	.PDF	2.09 MB
04/30/2007	UBA Training Overview Booklet	Rev 2	.PDF	743 KB
10/23/2009	UBA Training Overview Standard	Rev 2	.SWF	564 KB
04/30/2006	WBA-1x Training Overview Booklet	Rev A	.PDF	587 KB

Typical Website Course Types Available Screen



Typical JCM Training Document Printer Settings

Printing JCM Training Documents

JCM TECHNICAL SUPPORT CONTACTS		
<b>Headquarters (Japan)</b>		
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Sales and Service	61-2 9648 0811	ipayne@jcmglobal.com
<b>Southeast Asia</b>		
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<b>North/South America/Canada/Caribbean</b>		
Toll Free Product Support	(800) 683-7248 or (702) 651-0000	techsupport@jcmglobal.com
<b>After Hours America's Support</b>		
JCM American prides itself in offering the best Customer Service in the industry. We prove this by offering a 24 hour hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps: 1.) Call JCM American at (800) 683-7248. 2.) Select "Option 5" and wait for the call to be transferred to the JCM after hour's Technical Support line. 3.) Speak with a certified JCM support technician about your situation.		

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